



Environmental Policy

EDM recognises its responsibility as a service provider to protect the environment, considering the long and short term effects of our business in relation to the environment.

We ensure that all current environmental regulations are complied with and have implemented several policies to minimise our environmental impact.

- Integrated Safety and Environmental Management System (SEMS)
- Environmental performance objectives and targets
- Environmental supply chain management
- A partnership programme of sustainable development with sub-contractors

Quality Assurance

At EDM we operate a stringent Quality Policy Management System that is tailored to the individual client, whilst maintaining the strict standards of ISO 9001:2000.

We carry out weekly quality inspections across all sites, which are recorded and integrated into our documented quality procedures. This ensures we provide a consistent high level of service, which meets our quality objectives against our prescribed key performance indicators. The system allows us to provide for continuous improvement. Our systems are reviewed monthly and externally audited annually.

Health & Safety

The company operates a strict code of conduct for the adherence of Health & Safety, not just for the protection of our employees, but also for that of our clients and the public.

Our ISO accreditation ensures that we are continually up to date with the latest Health & Safety regulations and procedures, which are stringently adhered to by all tiers of management and employees.

We maintain a comprehensive register of both method statements and risk assessments to cover all aspects of the cleaning that we provide.

Employees from their first day of employment, through induction, handbooks and pictograms are made aware of our culture of Health & Safety and the importance that it plays with regard to both themselves and the client.

Every product that we use is further supported by both COSHH manufacturer data sheets and Company COSHH assessment forms.